

DPD CLASSIC

Road Delivery from Greece to Europe - Door to Door

Weight (kg.)			
0 - 3	21.78	23.87	50.32
3 - 7	26.41	37.02	52.02
7 - 15	27.66	41.13	57.02
15 - 31.5	27.66	42.74	59.52
Destination	Austria, Germany	Belgium, Denmark, France, Italy, Luxemburg, Netherlands	Estonia, Finland, Latvia, Lithuania, Portugal, Spain, Sweden

DPD CEE Economy

Weight (kg.)		
0 - 3	23.87	23.87
3 - 7	26.45	37.02
7 - 15	31.45	41.13
15 - 31.5	33.95	42.74
Destination	Hungary	Czech Republic, Poland, Croatia, Slovenia, Slovakia

* All the above prices are in Euro without VAT (currently 24%).

Discounts:

- Additional discount of 5% of the price for shipments delivered to DPD's office in Greece
- 5% additional discount for shipments sent on request by DPD offices throughout of DPD Network in Europe

SERVICE DESCRIPTION

The cost-efficient international transport service from **Greece to European destinations**, which is available to anybody, with the guarantee of **DPD**-one of the largest European road transport networks. The service is provided with sender charge only. You can easily query the shipment at all stages with track & trace web tool.

A shipment could contain one package with maximum weight of 31.5kg. **Minimum dimensions** of: 22.9cm x 16.2 cm. **Maximum dimensions** (the maximum size of the package) up to 175 cm. **Maximum dimensions in cm**: the sum of the length + the doubled sum of the height and width must not exceed 300 cm.

Deliveries from/to Greece to/from Bulgaria and Romania

Weight (kg.)	Bulgaria	Romania
Up to 5kg	9.27€	9.27€
Every additional k.g.	1.05€	1.05€
*All the above prices are in Euro without VAT (currently 24%).		

Discounts:

- Additional discount of 5% of the price for shipments delivered to **DPD's** office in Greece
- 5% additional discount for shipments sent on request to **Speedy** and **DPD Romania** offices

SERVICE DESCRIPTION

The efficient Balkan courier service from/to Greece to/from Bulgaria & Romania, which is available to anybody, with the guarantee of SPEEDY - one of the largest Balkans network. The service is provided with sender charge only from Greece to Bulgaria & Romania and with the recipient charge only from Bulgaria & Romania to Greece. For every order for a parcel from Bulgaria & Romania to Greece the customer should fill in the form on the website of DPD Greece:

<http://www.dpd-gr.com/collectionrequestform/?lang=gr> , which should include all the necessary details for the collection of the order.

You can easily query the shipment at all stages with track & trace web tool. Multi parcel service is not available – every parcel is a unique shipment with maximum weight 35 kg.

VOLUMETRIC WEIGHT CHARGE

The charge for each shipment depends on the combination of size and weight (volumetric system of the International Air Transport Association IATA). If the volumetric weight of the shipment is greater than the real actual weight (cases of light but voluminous shipments), then the charge is based on the volumetric weight and is calculated by multiplying the shipment's three dimensions and then by dividing by 5.000.

$$\text{Volumetric Weight (kg)} = \frac{(\text{length}) \times (\text{width}) \times (\text{Height}) \text{ in centimeters}}{5.000}$$

CLARIFICATIONS

The delivery time is 2–4 working days. For shipments, eligible for customs' processing, with incomplete or non-existent address, or without contact information for the sender/receiver, as well as for door- to-door shipments, the estimated delivery time can be extended with 1-3 working days. In the case of exceeding the delivery time, DPD Greece does not have any liability for compensation. The packaging of the shipment is a responsibility of the sender. Appropriate packaging is a guarantee for the security of the parcel.

DPD CLASSIC Collection Request (CR)
Road Delivery from Europe to Greece - Door to Door

Weight (kg.)				
0 - 3	30.65	30.65	39.52	51.21
3 - 7	31.45	31.45	41.13	52.82
7 - 15	36.05	36.05	44.19	58.71
15 - 31.5	37.74	37.74	45.32	61.21
Destination	Hungary	Austria, Germany	Belgium, Croatia , Czech Rep., Denmark, France, Luxemburg, Netherlands, Poland, Slovakia , Slovenia	Estonia, Finland, Latvia, Lithuania, Portugal, Spain, Sweden
* All the above prices are in Euro without VAT (currently 24%).				

SERVICE DESCRIPTION

The cost-efficient international transport service **from the European countries to Greece**, which is available to anybody, with the guarantee of **DPD** - one of the largest European road transport networks. The service is provided with recipient charge only.

For every CR order the customer should fill in the form on the website of **DPD Greece**: which should include all the necessary details for the collection of the order.

You can easily query the shipment at all stages with track & trace web tool.

A shipment could contain one package with maximum weight of 31.5 kg. **Minimum dimensions of:** 22.9 cm x 16.2 cm, **Maximum dimensions** (the maximum size of the package) up to 175 cm. **Maximum dimensions** in cm: the sum of the length + the doubled sum of the height and width must not exceed 300 cm.

CLARIFICATIONS FOR BOTH DPD CLASSIC AND DPD CLASSIC CR SERVICES

The delivery time is in working days. The times shown are statistical (the usual transit time to major cities in shown countries). For shipments, addressed to islands and remote places, eligible for customs' processing, within complete or non-existent address, or without contact information for the sender/receiver, as well as for door -to-door shipments, the estimated delivery time can be extended for 1-3 working days. In the case of exceeding the delivery time, DPD Greece does not have any liability for compensation.

The packaging of the shipment is a responsibility of the sender. Appropriate packaging is a guarantee for the security of the parcel. Shipments containing documents must be placed in a cardboard envelope.

REQUIREMENTS FOR SUCCESSFUL DELIVERY:

After an unsuccessful delivery attempt at the address of the consignee, the parcel might be handed to a local postal station or office (Parcel Shop) of the local courier.

The phone number and the correct e-mail address of the receiver have to be mandatory provided due to the Predict additional service (notification in advance for time window delivery).

For deliveries to campuses / universities in Germany, in addition to the name, telephone number, e-mail and address, the building / block number and the recipient's room number must be indicated.

For deliveries to business buildings in Germany, it is mandatory to indicate the bell number in addition to the name, telephone number, e-mail and address of the recipient.

All shipments refused by the consignee shall be returned to the sender on the day of the refusal at sender's expense.

For Sweden and Finland, all parcels destined to private addresses will be redirected to the nearest Pick-up point.

Parcels accepted by courier for transportation, independently they are still in Greece or out of the territory of Greece, cannot be rerouted or returned back to the sender.

DPD CLASSIC TO ITALY

Shipments from Greece to Italy containing clothes or cosmetics should be accompanied with an invoice for the value of the described content, as well as, CMR waybill, prepared by the sender.

PACKAGING

The packaging of the shipment is a responsibility of the sender. Appropriate packaging is a guarantee for the security of the parcel. General terms and conditions for packaging.

Bottled wine can only be accepted for transportation in **DPD Greece** packaging for 1 bottle or 3 bottles and they must be travelling as a separate single parcel.

Separate parcels joined by duct tape are not accepted. They must be placed in a larger, solid container.

ISLANDS AND OVERWEIGHT ADDITIONAL FEES, RETURNED PARCELS

For delivery to some islands (see the list with post codes) there is an additional fee of 20€ added (VAT not included).

Germany:

18565, 25846-25847, 25849, 25859, 25863, 25869, 25929-25933, 25938-25942, 25946-25949, 25952-25955, 25961-25970, 25980, 25985-25986, 25988-25990, 25992-25994, 25996-25999, 26465, 26474, 26486, 26548, 26571, 26579, 26757, 27498, 83209, 83256

Denmark:

3700, 3720, 3730, 3740, 3751, 3760, 3770, 3782, 3790, 4592, 5960, 5970, 5985, 6720, 7884, 8305, 8592, 9940, 9950, 9960

Estonia:

62601, 88001-88005, 91217, 91301-91320, 92001-92420, 93001-94799, 96028, 96098

Italy:

25050, 30010, 30012, 30100-30126, 30131-30133, 30135, 30141, 4020, 4027, 57030-57039, 58012, 58019, 7024, 7046, 71040, 80070-80071, 80073-80077, 80079, 90010, 9014, 91017, 91023, 92010, 98050, 98052, 98055



Finland:

22100-22101,22120,22130,22140,22150,22160,22220,22240,22270-22271,22310,22320,
22330,22340,22410-22411,22430,22520,22530,22550,22610,22630,22710,22720,
22730,22810,22820,22830,22840,22910,22920,22930,22940,22950

France:

17111,17123,17190,17310,17370,17410,17480,17550,17580,17590,17630,17670,
17740,17880,17940,20000-20999,22870,26780,29242,29253,29259,56360,56590,
56780,56840,85330,85350

Netherlands:

1156AA-1156ZZ, 1791AA-1797ZZ, 8881AA-8884ZZ, 8891AA-8897ZZ,8899AA-8899ZZ,9161AA-9164ZZ,
9166AA-9166ZZ

Sweden:

10005, 13000-13099, 13025, 13033-13034,13036,13038-13039,13042-13043,13055-13056,
37020-37023,37025-37029,37042-37043,38060-38099,38500-38599,38700-38799,43080-
43099,4 7100-47499,62000-62999,76019

Additional charge of 20€ added (VAT not included) for every overweight (above 31.5kg.) or oversized (over 300 cm.) shipment.

Returned parcels: same price for delivery

The Courier and Transport services as well as the charges that are mentioned in the present document are governed by **DPD General Terms of Carriage** and by the **Charter of Obligations towards Consumers (COC)**.

CONSIGNMENT INSURANCE

Every consignment, which is not classified as a prohibited good for transportation, is automatically insured for loss or damage as follows: Up to EUR 75 for documents and up to EUR 100 for parcels.

Additional Consignment Insurance - the following surcharges apply for the insurance of consignments.

VALUE OF SHIPPED PRODUCTS	% OF THE INSURED VALUE
Up to 1500€	1%

INDICATIVE DELIVERY TIME

Destination	INDICATIVE DELIVERY TIME
Austria	4 -5 working days
Hungary	4 -5 working days
Germany	4 -6 working days
Belgium	5 -7 working days
Croatia	5 -6 working days
Czech Republic	5 -6 working days
Denmark	5 -7 working days
France	5 -6 working days
Italy	4 -6 working days
Luxemburg	5 -7 working days
Netherland	5 -7 working days
Poland	5 -6 working days
Slovakia	4 -5 working days
Slovenia	5 -6 working days
Estonia	5 -7 working days
Finland	6 -9 working days
Latvia	5 -7 working days
Lithuania	5 -7 working days
Portugal	6 -9 working days
Spain	5 -8 working days
Sweden	6 -8 working days
Austria	4 -5 working days
Hungary	4 -5 working days

POSTAL CODES NOT SERVED BY DPD CLASSIC AND DPD CLASSIC CR SERVICES

Denmark:
3900-3999

France:
00001-00030, 00100-00151, 00153-00299,00361-00429, 00500-00699, 00750-00999,96000-97999, 97100-97499, 98100-98999

Italy:
47031, 47890-47899