



TERMS OF USE of the WEBSITE

General

The website www.dpd.gr (hereinafter, the "Website") is property of the company DPD Dynamic Parcel Distribution GmbH & Co. KG with trade name «DPD», which is based at Aschaffenburg, Germany and it has been provided for usage to the foreign company branch named GEOPOST BULGARIA SOLE SHAREHOLDER LTD, **under the name "DYNAMIC PARCEL DISTRIBUTION - GREECE"**, based in Thessaloniki, 38 Ionos Dragoumi street

The use of the Website of DPD (henceforth "the Company") and the related rights and obligations are governed by the terms and conditions set forth in the present document and in its integral parts, and apply to the entire content of the Website as well as to its individual pages.

The Website relates only to legal or natural persons with full legal capacity and that can enter into legally binding agreements under the applicable law. The use of the Website, its contents and its applications are prohibited to minors (or under 18 years of age).

The navigation, access or use of the Website as well as of any services which are provided through it is deemed evidence that the visitor/user has studied, understood and accepted all the terms of use. For this reason the visitor is invited to read in advance the contents of the terms of use. **If the visitor/user disagrees with the Website's terms of use then he/she should not use its services and contents.**

The Company reserves the right to unilaterally amend at any time and without notice the terms and conditions. The Company will post online the current version of the terms of use and the continued use of the Website or of its services will be deemed as acceptance of the new terms. For this reason, the user is advised to check periodically the terms of use.

The Website's terms of use, as well as any amendments thereto, are governed by national and Community law and by any applicable international treaties. If any provision of the said terms and conditions is found to be contrary to the above legal framework or is invalid, then it automatically ceases to apply and is removed from the present document, without in any way affecting the validity of the remaining terms.



Similarly, in case some terms of use become partially or wholly invalid or non-applicable, the applicability and/or the validity of the remaining terms or any part thereof is not affected. The invalid and/or non-applicable terms will be replaced with terms that are as close as possible to the meaning and purpose of the invalid or non-applicable terms.

Disputes arising from the application of terms and the overall use of the Website by the visitor or the user will be initially resolved through friendly settlement. However, if this is not possible then the disputes will be governed by Greek law and subject to the exclusive jurisdiction of the Courts of Thessaloniki.

The following are also integral and binding part of the terms of use:

STATEMENT OF PRIVACY PROTECTION - SECURITY AND CONFIDENTIALITY POLICY

Intellectual Property (Copyrights) – DPD Trademarks

The Website contents (programs, information material in any form, data, software, graphics, trademarks, trade names, logos etc.) are intellectual property of DPD Dynamic Parcel Distribution GmbH & Co. KG and are protected by the applicable national, Community and international law. Any modification, publication, transmission, transfer, reproduction, distribution, presentation, linking, downloading or any exploitation of the Website by other means, in whole or in part, is prohibited without prior explicit written permission by DPD Dynamic Parcel Distribution GmbH & Co. KG, which reserves all legal rights.

The contents of the Website are made available to visitors/users for their personal use and it is prohibited to provide them for commercial purposes.

Third party products or services, mentioned in the present Website, bearing the trademarks of the respective organizations, companies, affiliates, associations or publications are intellectual and industrial property of these parties.

Use of links to third party websites (links)

The provision, at present or in the future, of access to third party websites through links in the Website is done solely for the convenience of visitors/users, while the use of these links will be the sole responsibility of the visitor/users and corresponding websites will be subject to their own terms of use, for which the Company bears no



responsibility. The Company does not guarantee the availability of third party websites and does not provide approval nor is liable for the contents, accuracy, lawfulness, completeness, updating and accuracy of the information or for the quality and characteristics of the products or services which are made available by such entities through these websites. The Company is not liable either for any errors or malfunctioning of third party websites or for any losses suffered by users from access and use of the information, services and products provided through these websites.

Validity of the Website - Virus Protection - Limitation of DPD's liability - Disclaimer

The Website may contain inaccuracies or typographical errors which if detected will be corrected by DPD as per its discretion. However, the Company can not guarantee the accuracy, completeness, correctness, updating or the non-infringement of the Website contents for any use, application or purpose. As well, the Company does not guarantee that errors will be indeed corrected or entirely corrected or that answers will be given to all questions received.

Although DPD makes every effort to exclude the occurrence of viruses in this Website, it does not guarantee that the functions of the Website will be uninterrupted or free of any bugs or viruses. The Company is not responsible for any data loss or other damages to the visitor/user or third parties, whether due to use/copying/downloading or corruption or virus infection or other unauthorized third party interventions into files and data which are available via the Website.

Each visitor must take all appropriate security measures (eg antivirus software) before any downloading out of this Website. The cost of any corrections or repairs is assumed by the visitor/user and in no case by DPD.

DPD is not responsible for any temporary unavailability of the Website, or for any discontinuation of specific or of all its functions or applications, or for any malfunction or technical matters which may occur.

Under no circumstances, including negligence, shall the Company be liable to the visitor/user or any third party for any damages, direct or indirect, incidental or consequential, associated in any way with the use of the Website, the navigation through it and the use of the services or of the information contained in it.



User Behaviour

The users of the Website must comply with the rules and provisions of Greek, European and International Law and the relevant legislation governing telecommunications and refrain from any illegal or abusive behaviour regarding its use and in connection to it. The user of the Website shall be liable for any damage caused to the website of the Company, related to malicious use or misuse of the Website and the services offered through it.

Access to the Website's applications

For the convenience of its users DPD provides through its Website the conditional access to consignment tracking related to each user.

This application may be used only for the purposes mentioned above and are provided for information purposes only. The Company assumes neither any responsibility for any incorrect information input nor any damages to the user from the use of such information or applications. The information derived from it is intended solely for the sender or for the person on behalf of whom it was sent, and its use by any third party is prohibited. This is strictly a personal service and, consequently, there can be no delegation of the sender's right regarding the use of the application associated with the consignment and the information related to it. Any access or use by anyone unauthorised to do so is strictly prohibited.

Communication

For any information, clarifications, submission of any request among others communication with the Website administrator, the reproduction rights pertaining to any part of the Website contents as well as for applications for approval of reproducing any contents, the user may contact the Department of Customer service or send an email to office@dpd.gr



STATEMENT OF PRIVACY PROTECTION - SECURITY AND CONFIDENTIALITY POLICY

General

The use of the website www.dpd.gr (henceforth "the website"), which is managed by **the foreign company branch** named GEOPOST BULGARIA SOLE SHAREHOLDER LTD, based in Sofia, Bulgaria, **which was set up under the name "DYNAMIC PARCEL DISTRIBUTION - GREECE"** based in Thessaloniki, 38 Ionos Dragoumi street, is subject to its terms of use and to the present STATEMENT OF PRIVACY PROTECTION - SECURITY AND CONFIDENTIALITY POLICY (the Statement or Policy), which is part of the terms of use.

DPD respects the privacy of each user of its Site. This report summarizes the information that DPD may collect and the way it may use it as well as information on the actions that the Website user may assume if he/she does not agree with the collection of information or with any further processing of his/her personal information during his/her visit to the Site.

The present terms of privacy protection can be reviewed and updated at any time and without prior notice. Users are requested to check at regular intervals the said terms for possible changes, since continuation of the use of the website implies that they accept all possible modifications to the terms.

Collection, processing and Privacy Protection - Rights of Subjects

The user in present time can visit the whole website and its subpages without disclosing his/her identity and without providing any personal information. However, in the future, access to some areas of the website may require user registration to obtain a password and/or to collect the user's personal information for specific reasons, such as those discussed herein.

DPD in the future may keep a Record of any user information (eg name, address, phone number, e – mail address) (henceforth "personal data"), and may edit it, which will be provided to it through the Site. DPD will collect personal data of users only when they themselves will provide them voluntarily for access to the mentioned applications or to services which will be available through the website.



The posting of user data when registering in the website for the provision of services through will imply user consent to the collection, use and transmission of his/her personal data under the terms of this privacy protection policy. However, the user will be further required to specifically and explicitly give his/her consent to this effect, by accepting the terms prior to the completion of the registration process.

In particular, the user will accept and consent that DPD, under the terms of the provisions of Law 2472/1997 as amended by Law 3471/2006 and in force, will maintain on file and will process the user's personal data which will be collected through the website for access to the provided online applications, for his/her servicing, for support and execution of trading between the user and DPD, for statistical or historical reasons as well as for general purposes of promoting the products and services of DPD, following the user's specific consent to this effect.

Furthermore, the user will explicitly give his/her consent to DPD to update him/her about products and/or services through any means of electronic communication, unless he/she will explicitly elect not to receive such updates. In any case, the user may oppose, at any time he/she wishes, the use of his/her e-mail or other personal data for updates about new products and/or services, by sending a message to the following address office@dpd.gr

At any time, the user will reserve the right to information, access or opposition to the further processing of personal data under Articles 11, 12 and 13 of Law 2472/97 on privacy protection. To exercise their rights, users can communicate with DPD at the following electronic address office@dpd.gr or at the ADDRESS, 38 Ionos Dragoumi street Thessaloniki, TELEPHONE 2310/232380

Unless explicitly ordered by the Law and/or the Competent Authorities, DPD will not engage in the notification, disclosure, transmission, dissemination or other form of disclosure of any information provided by the user without his/her consent.

In the event that the DPD website users move to websites of third parties through special links (links, hyperlinks, banners), DPD will not be responsible for the management and protection of personal data applied by these third parties.

DPD Greece

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Statistical data of browsing

In some cases, when a user visits or uses the Website, technical information that is not personally identifiable may be collected automatically (ie not via registration). Examples of such information is the type of Internet Browser used by the user, the type of operating system of the computer used by the user for visiting the Website and the domain name of the website used by the user to connect to the Website.

Use of Cookies

Cookies are data files which are transferred by a web server to the computer of the person who visits the Site, with the intent to maintain statistical data. Cookies are an industry standard used by most websites and facilitate the repeated access of users to a specific website and its use. Cookies are not harmful for your computer system or your files and only the website from which a particular cookie was transferred on your computer can read, modify, or delete it. If you do not wish that information be collected through cookies, you can use the settings witch most web browsers provide to delete existing cookies and to either elect that future cookies be automatically discarded or to decide on the rejection or acceptance of each specific cookie. It should be noted however, that declining cookies may lead to a more difficult or impossible use of certain parts of the site.

Applicable law - Jurisdiction

These present terms and conditions, any amendments thereto and the use of the Website are all governed by the Greek Law. The courts of Thessaloniki are the designated competent courts for any dispute that may arise from the use of the Website.